

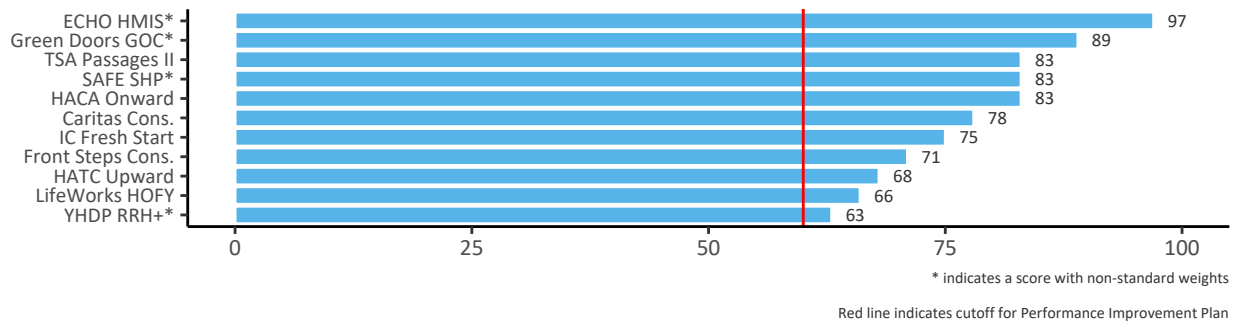
TX-503 Austin/Travis County CoC Performance Scorecard

Summary 2021 Quarter 2

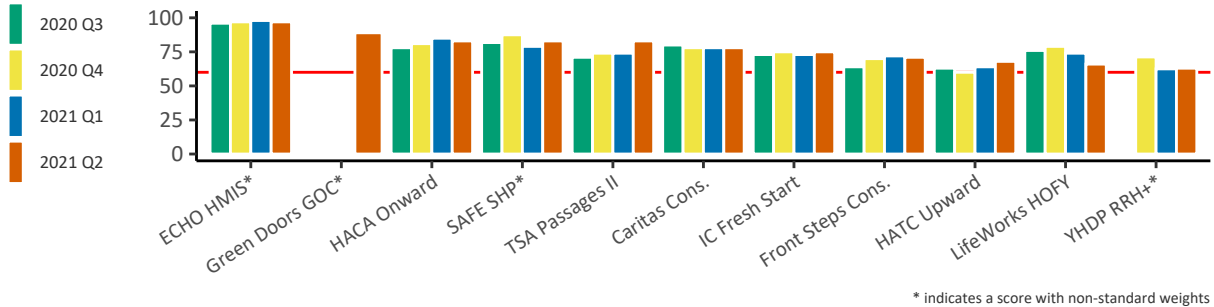
What are Performance Scorecards? Performance Scorecards are used as one of the ways HUD CoC funded projects in Austin/Travis County are evaluated on their ability to meet performance benchmarks. The Scorecard measures each project's ability to meet HUD expectations for the purpose of CoC funding, requirements related to grant administration, HMIS data quality, and performance outcomes. Scorecard performance over the year is used to highlight strengths, challenges, and areas for growth over time. Scorecards are completed quarterly by grant recipients and monitored by ECHO. Scorecard results from Quarter 1 are used to rank projects during the Annual CoC NOFA Competition. The following CoC-funded projects were not included in the Scorecard report: LifeWorks YHDP PORT, LifeWorks YHDP Diversion, SAFE DV Bonus.

This Summary is for the most recent submission date range: July 1, 2020 - June 30, 2021. Throughout this summary, this date range is called 2021 Q2 and includes data from a 12 month reporting period.

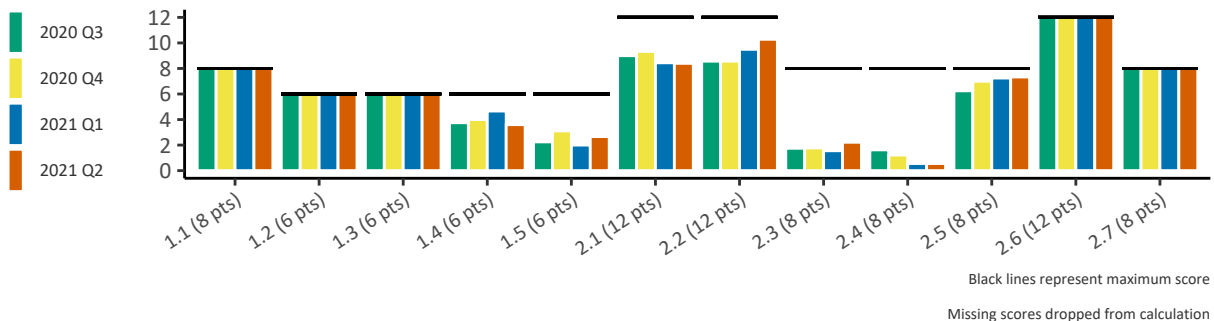
Project Scores for 2021 Q2



Project Scores by Quarter



Average Score per Metric by Quarter



The Performance Scorecard evaluates the following areas:

1. **Data completeness (1.1)** (8 pts) and **timeliness (1.4)** (6 pts) in HMIS (Data Quality)
2. **Timely submission of APR to HUD (1.2)** (6 pts) and **Data Quality Reports to ECHO (1.3)** (6 pts)
3. **Annual Assessments (1.5)** (6 pts) Were required assessments completed on time?
4. **Successful housing (2.1)** retention or permanent housing exits (12 pts)
5. **Returns to homelessness (2.2)** after exiting program to permanent housing destinations (12 pts)
6. **Income growth (2.3 and 2.4)** for clients active in the project (8 pts) and who have exited (8 pts)
7. **Bed utilization rate (2.5)** (8 pts) Is the project using all beds funded?
8. **Coordinated Assessment utilization rate (2.6)** (12 pts)
9. **Housing First policies (2.7)** (8 pts) The program does not screen clients out for having too little income, active or history of substance use, criminal records (with exceptions for HUD mandated restrictions), or having experiences with domestic violence

What to know about the projects on this Scorecard Summary:

- The average performance score increased from 75.95 to **77.76** between 2021 Q1 and 2021 Q2.
- All projects scored at or above the threshold score of 60 with no projects having a score that would initiate a Performance Improvement Plan.
- Green Doors GOC has transitioned data over to HMIS and is now submitting quarterly scorecards.
- YHDP RRRH+ is now a CoC-funded project, and is now submitting quarterly scorecards.
- * Indicates a weighted score: reporting exemptions (VSP), metrics missing denominators, or unique scorecards (HMIS).

General Strengths of CoC-Funded Projects

- Performance remains high on HMIS data completeness and timely submission of data completeness reports to ECHO.
- Performance remains high on successful exits to Permanent Housing destinations.
- All CoC funded projects are Housing First and utilize Coordinated Entry. This is a requirement of this funding source.

Trends in Project Performance

- The income growth metrics remain the largest area for growth in our CoC-funded projects. While the steady decrease in these scores over the past year coincides with a significant spell of high unemployment, improving our clients' earned and unearned income must remain as clear a goal as always across our system in order to create and maintain sustainable exits to permanent housing and long-term well being for all the clients we serve. Income growth metrics for program stayers slightly increased and income growth for leavers was unchanged from Q1 to Q2. On average, scores for stayers increased by 0.67 point.
- Bed utilization scores have stayed steady since experiencing an increase in recent quarters. Bed utilization is currently at the highest point of the past year. The average score for metric 2.5 in 2021 Q2 is 7.33, up a slight bit by 0.08 point since Q1.
- Successful housing exits and retentions continues to be one of the highest scoring metrics, and have remained unchanged from Q1 to Q2, at 8.4 points on average across projects.