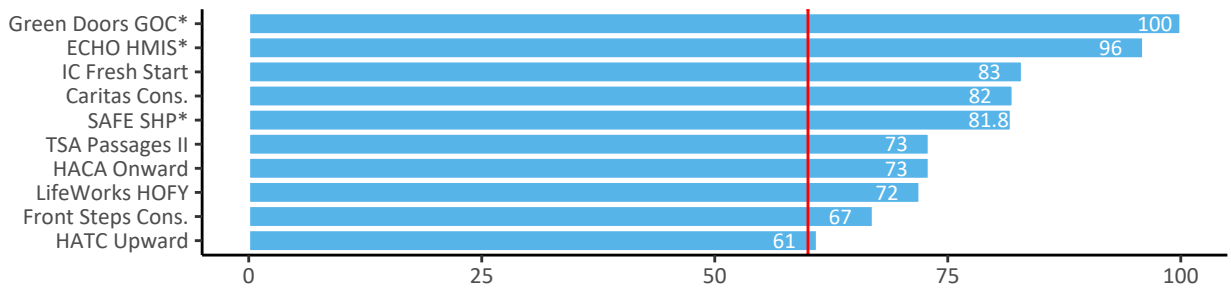


TX-503 Austin/Travis County CoC Performance Scorecard Summary 2020 Quarter 2

What are Performance Scorecards? Performance Scorecards are used as one of the ways HUD CoC funded projects in Austin/Travis County are evaluated on their ability to meet performance benchmarks. The Scorecard measures each project’s ability to meet HUD expectations for the purpose of CoC funding, requirements related to grant administration, HMIS data quality, and performance outcomes. Scorecard performance over the year is used to highlight strengths, challenges, and areas for growth over time. Scorecards are completed quarterly by grant recipients and monitored by ECHO. Scorecard results from Quarter 1 are used to rank projects during the Annual CoC NOFA Competition. The following CoC-funded projects were not included in the Scorecard report: LifeWorks YHDP RRH+, LifeWorks YHDP PORT, LifeWorks YHDP Diversion, SAFE DV Bonus.

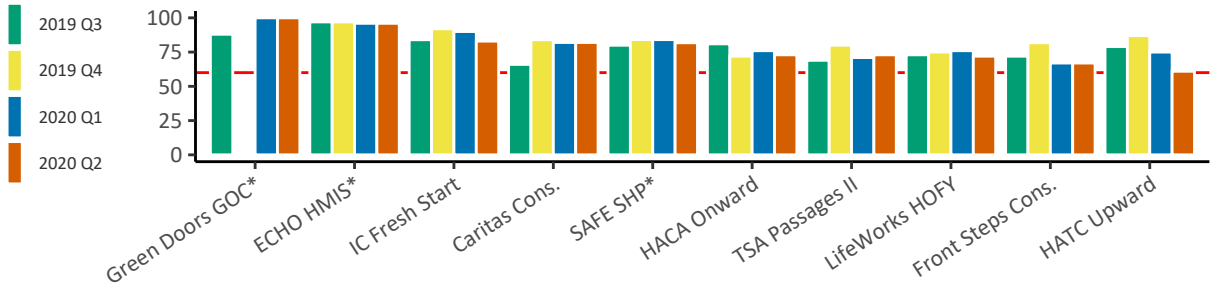
This Summary is for the most recent submission date range: July 1, 2019 - June 30, 2020. Throughout this summary, this date range is called 2020 Q2 and includes data over 12 months.

Project Scores for 2020 Q2



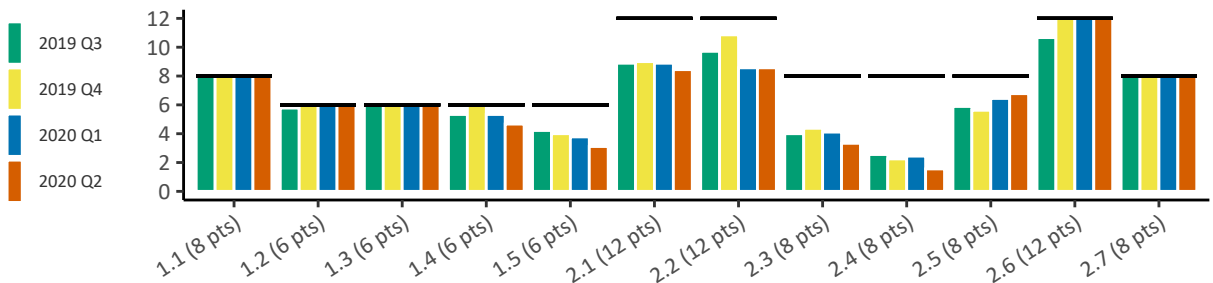
* indicates a score with non-standard weights

Project Scores by Quarter



* indicates a score with non-standard weights

Average Score per Metric by Quarter



Missing scores dropped from calculation

The Performance Scorecard evaluates the following areas:

1. **Data completeness (1.1)** (8 pts) and **timeliness (1.4)** (6 pts) in HMIS (Data Quality)
2. **Timely submission of APR to HUD (1.2)** (6 pts) and **Data Quality Reports to ECHO (1.3)** (6 pts)
3. **Annual Assessments (1.5)** (6 pts) Were required assessments were completed on time?
4. **Successful housing (2.1)** retention or permanent housing exits (12 pts)
5. **Returns to homelessness (2.2)** after exiting program to permanent housing destinations (12 pts)
6. **Income growth (2.3 and 2.4)** for clients active in the project (8 pts) and who have exited (8 pts)
7. **Bed utilization rate (2.5)** (8 pts) Is the project using all beds funded?
8. **Coordinated Assessment utilization rate (2.6)** (12 pts)
9. **Housing First policies (2.7)** (8 pts) The program does not screen clients out for having too little income, active or history of substance use, criminal records (with exceptions for HUD mandated restrictions), or having experiences with domestic violence

What to know about the projects on this Scorecard Summary:

- The average performance score decreased from 81.7 to **78.9** between 2020 Q1 and 2020 Q2.
- All projects scored above the threshold score of 60 with no projects having a score that would initiate a Performance Improvement Plan.
- * Indicates a weighted score: reporting exemptions (VSP), metrics missing denominators, or unique scorecards (HMIS).

General Strengths of CoC-Funded Projects

- Performance remains high on HMIS data completeness and timely submission of data completeness reports to ECHO.
- Performance remains high on successful exits to Permanent Housing destinations.
- All CoC funded projects are Housing First and utilize Coordinated Entry. This is a requirement of this funding source.

Trends in Project Performance

- The average score for Timeliness of Annual Assessments fell by 0.7 point, from 3.8 to 3.1. This reflects a declining trend in this metric over the past several quarters.
- Income growth metrics continue to have the most difficult thresholds to achieve. Income growth metrics for both stayers and leavers declined from Q1 to Q2. On average, CoC performance for each of these metrics decreased by 0.8 point.
- Bed Utilization numbers have continued to improve after reversing their downward trend, as the average score has increased to 6.8 in 2020 Q2 from 6.4 in 2020 Q1. The lowest Bed Utilization rate was 86%, one point above the 3pt threshold, the average rate was 114%, and the highest rate was 152%.